

## Job Description

<b>Job title</b>	<i>Field Service Engineer</i>
<b>Department</b>	<i>Energy Network</i>
<b>Reports to</b>	<i>Head of Energy Network and CTO</i>
<b>Responsible for</b>	<i>N/A currently</i>

## Job purpose

To support commissioning and steady state gas production from our biomethane production sites. Bennamann Energy will be deploying proprietary technology that enables the production, processing and distribution of fugitive biomethane. The Field Service Engineer will be the interface between our R&D and Sales teams, enabling a smooth handover between deployment of gas production and processing equipment and steady-state gas production. The role also involves on-going technical support and training for field operatives, as well as supporting the gas sales process.

## Duties and responsibilities

### Gas Production:

- Hands on commissioning gas production sites
- Overseeing steady state gas production
- Quality and reliability testing of proprietary gas production and processing technology
- Providing an interface between R&D and sales teams, supporting on both sides
- Monitoring gas production across sites
- Ensuring compliance of regulatory requirements across sites

### Technical support and training:

- First line support of gas production equipment
- Developing operational manuals for gas production equipment, and training materials for field operatives, farmers etc.
- Supporting the R&D team in development of technology and it's application in field

### Gas Sales:

- Supporting gas sales via business development activities

### Operational responsibilities

- Steady state gas production

### Peer group /cross team liaison

- Maintain a good working relationship with colleagues and peers, reflecting Bennamann values
- Liaison between the R&D, Sales Team, H&S and Facilities Management
- Customer facing

## Team

- Proactive member of motivated and engaging team
- Participate actively in team meetings and proactive in own review and development
- Supportive member of Energy Network team, role modelling Bennamann values in both internal and external relationships

## H&S

- Liaising with H&S and Facilities ensuring compliance with relevant regulations

## Person Specification

ATTRIBUTES	ESSENTIAL (must have these skills or experience)	DESIRABLE (...but prepared to train or develop in these areas)
<b>Relevant Experience</b> Work and non-related work experience relevant to the job and organisation	<b>Technical/Operational</b> Experience in biomethane production and processing, knowledge of DSEAR regulation and modes of operation, and a background in industrial engineering.	<b>Business Acumen</b> Experience in sales engineering role would be advantageous
<b>Education/ Training</b> Specific qualifications and or training	Background in engineering /sciences.	
<b>Qualities, knowledge &amp; skills</b> Personal skills, qualities, behaviour, most of these will be essential as many of these cannot be trained	An empathy and affinity with the Bennamann company values: <ul style="list-style-type: none"> <li>- Safe, reliable and dependable</li> <li>- Protecting the environment and with a zero-carbon footprint</li> <li>- Value our customers and our colleagues</li> <li>- Profit with integrity</li> <li>- Innovative, passionate with a can-do attitude</li> </ul> In addition: <ul style="list-style-type: none"> <li>- Great communication, organisation and planning skills</li> <li>- Adheres to process and policy, including PPE and uniform</li> <li>- Presentable, with the ability to be a positive representative for Bennamann in relationships with customers and suppliers; ranging from farmers to councillors and scientists</li> </ul>	
<b>Additional factors</b> Working conditions/hours, ability to drive, any special working conditions	Requirement to travel, work out of office and out of hours support rota, gas handling.	

