



Job Description

Job Title	Field Service Engineer - gas processing
Department	Field Operations
Reports to	Field Operations Manager

Job Purpose

To support steady state gas production from our biomethane production sites and perform everyday field service tasks such as repair and maintenance. The Field Service Engineer will support the engineering team enabling a smooth handover between deployment of gas production and processing equipment to steady-state gas production. The role also involves on-going first line support and training for field operatives.

Duties and responsibilities

Operational responsibilities

- Support steady state gas production across operational sites
- First line of support and ongoing repair and maintenance of gas production equipment onsite
- Monitor gas production across sites
- Process and document the checking and filling of gas cylinders through the BioCycle plant using the Bennamann gas management system
- Manual Handling, transport and delivery / collection of gas cylinders in accordance with all relevant health and safety legislation including ADR regulations
- Providing field training to third party stakeholders, including franchise customers, farmers etc.
- Follow procedures to ensure compliance with company ISO standards, aligned to responsibility and accountability for actions within My Compliance (safety and quality platform)

Peer group / cross team liaison

- Maintain a good working relationship with colleagues and peers, reflecting Bennamann values
- Liaison between the R&D, Sales Team, H&S and Facilities Management
- Customer facing communication

Team

- Proactive member of motivated and engaging team
- Participate actively in team meetings and proactive in own review and development
- Supportive member of team, role modelling Bennamann values internally and externally

H&S

- Responsible for own H&S, adhering to company guidelines be this in an office / workshop setting, on site, in a vehicle and / or any other reasonable context

- Highlight any H&S risks you identify to management
- Ensure you have any and all reasonable PPE and highlight any deficiencies to management who will address as required

Person Specification

ATTRIBUTES	ESSENTIAL (must have these skills or experience)	DESIRABLE (prepared to train or develop in these areas)
Relevant Experience Work and non-related work experience relevant to the job and organisation	Technical/Operational Field service engineering experience; servicing of mechanical/electrical equipment	Knowledge of DSEAR regulation Gas processing, AD operations.
Education/ Training Specific qualifications and or training	Driver experience Full valid UK manual C+E driving license (large Goods Vehicle)	Background in engineering maintenance. Driver licenses: Class 1, ADR Hold a full Driver Certificate of Professional Competence (DCPC) Digi Tacho Knowledge
Qualities, knowledge & skills Personal skills, qualities, behaviour, most of these will be essential as many of these cannot be trained	An empathy and affinity with the Bennamann company values: <ul style="list-style-type: none"> • Safety • Curiosity • Integrity • Passion • Respect and traits: Humility, Empathy, Creativity, Innovation, Open Minds, Transparency In addition: <ul style="list-style-type: none"> - Follows procedures to ensure compliance with company ISO standards - Adheres to process and policy, including PPE and uniform - Presentable, with the ability to be a positive representative for Bennamann in relationships with customers and suppliers, ranging from farmers to councillors and scientists - Great communication and organisation skills, to plan work, logistics and communications to teams and customers 	Process and system driven, to be able to comply with our ISO standards of working



Additional factors Working conditions/hours, ability to drive, any special working conditions (eg gas handling)	<ul style="list-style-type: none">- Able to drive and work remotely/away as required, occasional overnight stays- Able to commit to 5 days out of 7 working - weekends and evenings for shifts/rota and on-call are required	
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